



Dispatch Times

September 2020
Volume 7, Issue 9

Dispatch Go-Live September 1st

During the week of Go-Live, Operations Manager, Jesse Madden thought it would help by having themed days. By dressing up and playing ECAD BINGO, dispatchers could earn tickets to win prizes. The prizes were; YMCA passes; \$25 Montgomery Inn gift card (donated by Sue Spencer), Fisher Bluetooth speaker, \$25 Speedway gift card, WCES 9-1-1 T-shirt & a WCES 9-1-1 Nike hat (donated by Stick-N-Stitch), Yankee candle, lantern wax burner with 2 scents and a \$25 Skyline gift card. Lunch & dinner was also provided on Tuesday and Wednesday to all crews. Jan Egner (probation director) made 2 dump cakes, Samantha Hall made 3 batches of pumpkin bars with cream cheese icing and Melissa Bour made 4 dozen mini bundt cakes.

Tuesday 9/1 – Luau

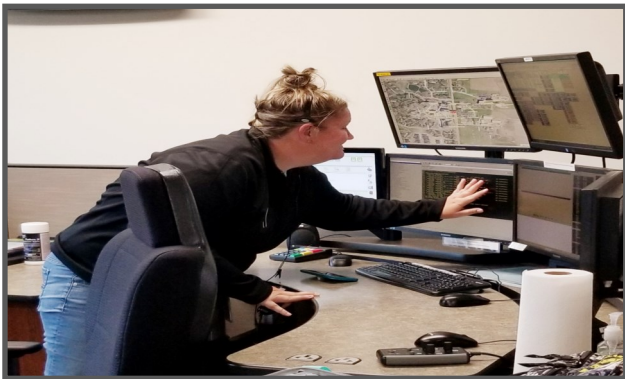
Wednesday 9/2 – 80's

Thursday 9/3 – Favorite Sports Team

Friday 9/4 – Mismatch Day

Inside this issue:

Employee Spotlight	2
Go-Live Prep	3
EMA	5
Where Am I?	7
Dispatch Stats	7



Ginny Books says "goodbye" to Motorola CAD



ABOVE-County Administrator Tiffany Zindel and Deputy County Administrator Martin Russell stopped by to show their support on Tuesday. LEFT-Telecom, Josh Moyer, Joe Newton & Paul Bernard supporting dispatch.



Mark Your Calendar!



September 1
Central Square (CAD) Go-Live

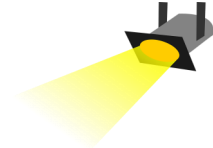
September 1
Dove & Squirrel hunting opens up

September 5
Goose & Teal hunting begins

September 26
Deer Archery season begins

October 5
Last Day to Register to Vote

Employee Spotlight



Employee of the 3rd quarter will be announced in October

Employee of the quarter is determined by several factors listed below:

- Met monthly compliance goals
- Voluntary overtime
- Continuing education
- Outside recognition
- Training other employees
- Earning a personal day for no unscheduled sick time in 180 days
- Positive incident journal

September Birthdays

Sarah Oliver - 11th

Andrew Farlaino - 14th

Lance Czinege - 25th



September Milestones

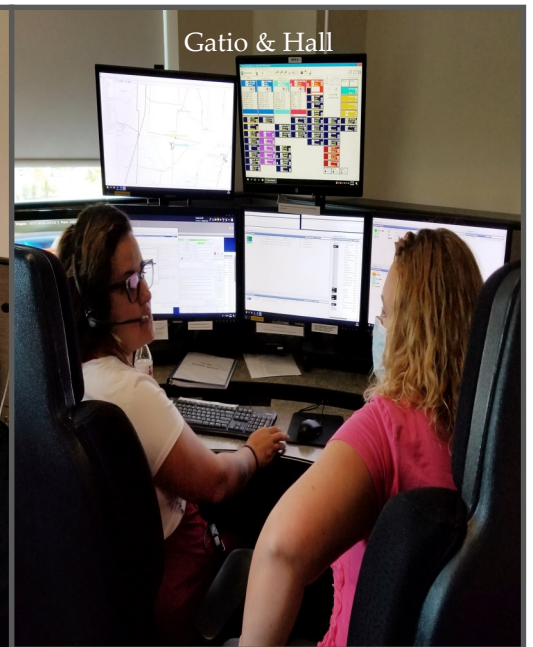
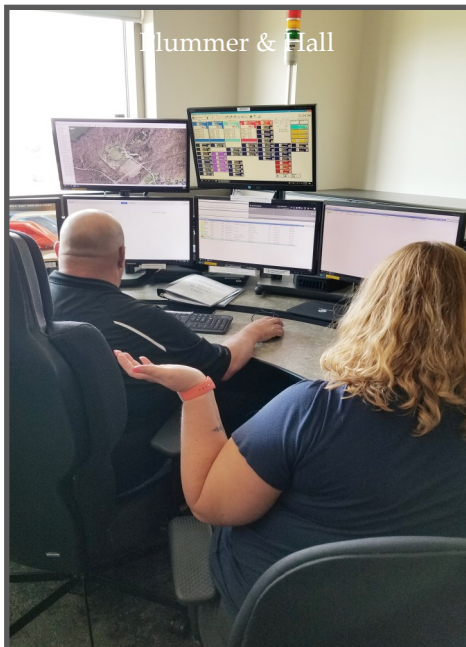
September Milestones

Keith Fudge 9/6 - 9 yrs

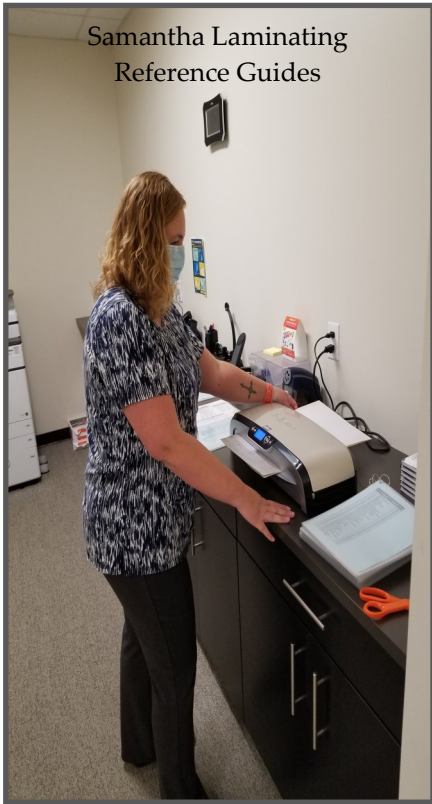


ECAD Go-Live Preparations

Beginning the week of August 3rd, Training Coordinator Samantha Hall and Supervisor, Chris Dill spent an average of two and half hours with every dispatcher making sure they were proficient and comfortable with Enterprise CAD (ECAD)



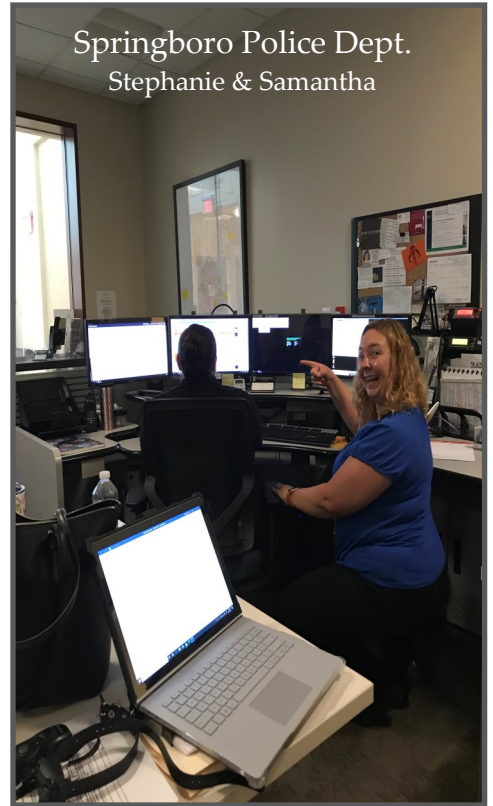
ECAD Go-Live Preparations & Day of



Samantha Laminating Reference Guides



Hamilton Twp. Police Dept.
Amy & Samantha



Springboro Police Dept.
Stephanie & Samantha



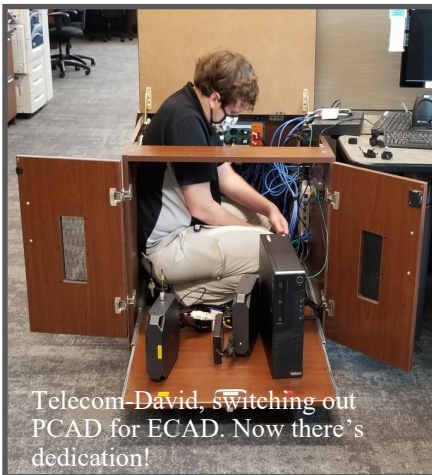
Phillip dusting the cabinet and installing ECAD



Samantha trying to understand the configuration of 911 & ECAD



Paul, Samantha, Brian & Brittany



Telecom-David, switching out PCAD for ECAD. Now there's dedication!



Telecom-Jeff, Mike, Paul & Geezer to the rescue!



Brian Holtel rockin his Hawaiian attire and props

CAD Go-Live Themed Week



Jesse & Samantha



Samantha, Lesli (EMA) & Brian



Jonathan & Samantha



Kim Jent



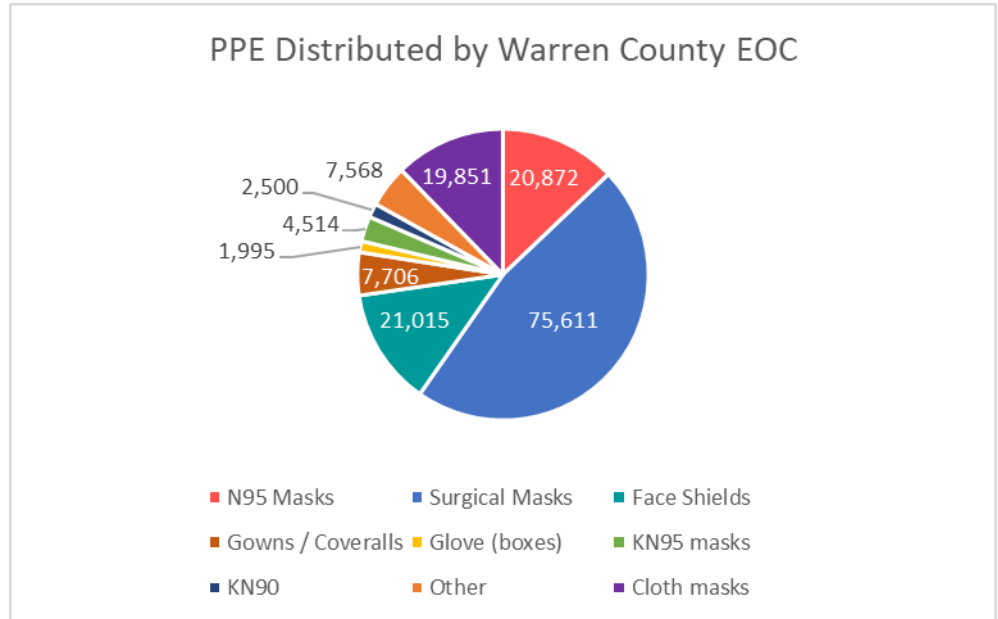
Jesse & Samantha



COVID 19 Response

The Warren County EMA remains engaged in the COVID 19 response through maintaining situational awareness and receiving and distributing supplies. Though the County EOC has closed for this event, the information below shows some of the activities EMA engaged in during the COVID response thus far:

- Activation of the Warren County Emergency Operations Center at the request of the Warren County Health District
- Collaboration and information sharing with local, regional, and state partners on COVID response and recovery operations
- Assistance to county stakeholders on Public Assistance grant funding for COVID response
- Production of 63 Situation Reports, 12 Flash Reports, and 41 EOC Action Plans
- Maintenance of EOC cache of supplies and equipment
- Distribution of 223,291 items for protection of Warren County healthcare workers, responders, schools, and county departments



**does not include other or non-medical supplies distributed by the Warren County EOC*

Continued Support

Although the Warren County EOC closed in June, EMA staff remain engaged in COVID response fulfilling requests, tracking information, and providing reports to local, regional, and state agencies. Any jurisdictions or responders can submit requests for PPE to wccema@wcoh.net and EMA staff will assist.

Review Warren County's Hazard Mitigation Plan Update!

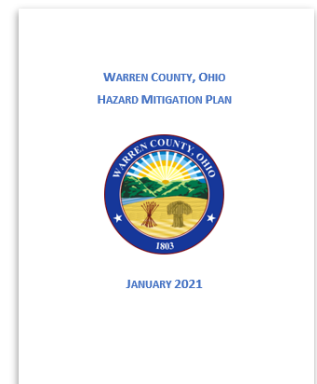
Warren County EMA has completed the draft of the county's Hazard Mitigation Plan Update. Throughout the planning process stakeholders from a multitude of organizations were asked to participate by providing local information on trends in demographics and land use, identifying hazards and their impacts, and designating mitigation projects that would reduce local risk. That information has been compiled into a draft plan that has been submitted to the state for review.

While the state is reviewing the plan against federal standards, we are asking our stakeholders to review the plan contents and provide feedback. The draft plan can be found on the plans tab at our website at <https://www.co.warren.oh.us/EmergencyServices/EmergencyManagement/Planning/County/Mitigation2020.aspx>. We ask that all feedback be submitted no later than September 20th to give us time to update the plan, adopt it by resolution at the county level, and submit it to FEMA for approval by the current plan's expiration deadline.

What's Next for Mitigation Planning?

- Jurisdictional binders will be completed by EMA and handed out
- State and local partners will provide feedback on the draft plan
- EMA will update the plan based on feedback
- Final draft of the plan will be adopted by the County
- Final, adopted version of plan will be submitted to FEMA
- Jurisdictions can use plan contents to apply for mitigation grant funding

Thank you to everyone who helped update the county Hazard Mitigation Plan!



Hosted by Hamilton
Township Police
Department

7780 South State Route 48
Hamilton Township, OH

Sept 24-25, 2020 | 8am-4pm



\$425

The Hamilton Township Police Department will be hosting PSMA for a 2-day social media training on Sept 24-25, 2020.



This training is specifically for public safety agencies. The training is open to police, fire, EMS, 911, and other government agencies.

This 2-day training is great regardless of your skillset. If you have questions or want to register visit www.psmatraining.com.

To register:
www.psmatraining.com

PARTICIPANTS WILL LEARN:

- Various platforms such as Facebook, Snapchat, Instagram, YouTube, & Twitter
- How to use social media as a tool to build stronger relationships in their communities
- Social media policies and steps to protect your agency
- Working through internal pushback
- Canva design
- How to build an audience
- Facebook Live and how it can be utilized
- Handling negativity
- PIO tactics
- Dealing with the media
- Content calendar

Where Am I?

If you know the location where this picture was taken, email us at melissa.bour@wcoh.net no later than September 28th. Everyone that has the correct answer will be entered into a drawing for a gift card. Include your name, phone number, department you work for and your guess of the location. Check back next month to see if your name was drawn. Congratulations to Jeff Cepin of Telecom, for guessing that last month's picture was in the 100-Block of S. Broadway Street in Lebanon.



August Dispatch Stats

	County	Franklin	Lebanon	County Day Shift 0800-2000	County Night Shift 2000-0800
Total 911 Calls Received in August	6,330	612	583		
Total 911 Calls Year To Date	40,838	5,092	4,405		
Created the Most Incidents in August				Jeanne Johnson 664	Sophia Abrams 361



Warren County Emergency Services

520 Justice Dr
Lebanon, OH 45036
(513) 695-1315

Stay connected with us by:
Website: www.co.warren.oh.us/emergencyservices
Facebook: [@WCOHEMA](https://www.facebook.com/WCOHEMA)
Twitter: [@WCEMAOhio](https://twitter.com/WCEMAOhio)

Newsletter Editor: Melissa Bour



Accredited Center of Excellence